

FREEDOM BUNDLE TERMS AND CONDITIONS

1. The Product

- Freedom bundle enables Telkom Kenya Prepaid customers to have data allocation, Free Telkom calls and FREE Whatsapp.

2. Eligibility

- Freedom bundles are open to all Prepaid Mobile customers.

3. How to access Freedom bundles

- Dial *544# from your mobile number and select Freedom bundles.

4. Freedom Bundles

- The Freedom Bundles described herein below are available for subscription.

Freedom Daily Bundles		
Bundle Type	Price	Data (MB)
Freedom	50	700MB
Freedom	100	2GB

Freedom Weekly Data Bundles		
Bundle Type	Price	Data (MB)
Freedom	249	2.5GB

Freedom Monthly Data Bundles		
Bundle Type	Price	Data (MB)
Freedom	249	2.5GB
Freedom	499	5GB
Freedom	999	12GB
Freedom	1499	10GB
Freedom	1999	30GB
Freedom	2999	50GB

- Subscription to Freedom bundles is by dialing *544#.
- All Freedom bundles have below benefits.
 - Telkom calls with a daily allocation of 60minutes. Once a customer reaches the 61st minute the PAYG (Pay As You Go) rate of Ksh 2 is applied.
 - WhatsApp with a daily allocation of 50MB. Once a customer exhausts the 50MB allocated for Free WhatsApp, further data usage will be on a PAYG rate of Ksh 4 per MB.
- The above Freedom benefits can only available when a customer has a valid Freedom bundle.

- Freedom Daily 700MB bundle is auto renewed every 24hrs. To cancel auto renew customer will select the Daily Freedom bundle and select the option to cancel auto renew.
- Freedom Weekly bundles are valid for 7 days from the time of subscription.
- Freedom Monthly bundles are valid for 30 days from the time of subscription.
- You can subscribe to all Freedom bundles more than once before the expiry of existing bundle.
- If you subscribe to any Freedom bundle before expiry the data resources will accumulate, Telkom calls and WhatsApp resources will be reset.
- Once Freedom bundle expires any unutilized data resources will be forfeited.

5. General Terms

- Bundles purchased or renewed automatically cannot be reversed.
- Telkom Freedom bundles are not for resale. Telkom Kenya takes no liability for such resale or purchase through resale and further reserves the right to withdraw this service from you if you breach these terms.
- Telkom reserves the right at any time to terminate this offer without prior notification.